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I've been working with On Hold technologies for nearly 10 years on behalf of Rapoports Restaurant Group. They handle all of our on hold and auto attendant messaging for our restaurants. Their team is great to work with, organized, proficient, and can always rely on them if I need a quick turn around. Greg Edwards has also helped us numerous times with any phone issues - communicating with our phone systems and helping us in a pinch. 100% recommend working with them.